

# IOOF 2021

## Virtual AGM User Guide



### Attending the AGM virtually

If you choose to participate online, you will be able to view a live webcast of the meeting, ask questions and submit your votes in real time.

### To access the meeting

Visit [web.lumiagm.com/370300136](http://web.lumiagm.com/370300136) on your computer, tablet or smartphone. You will need the latest version of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.

### Meeting ID: 370300136

To login you must have your **Voting Access Code (VAC)** and **Postcode or Country Code**.

The website will be open and available for log in from **08:30, 25th November 2021**.

## Using the Lumi AGM platform

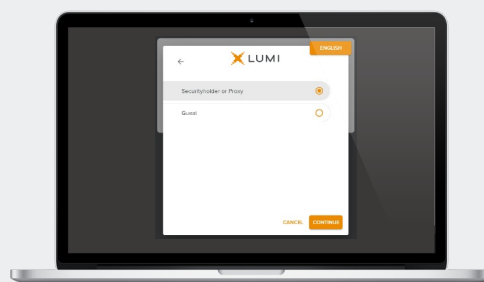
### Access

The 1st page of the platform will ask in what capacity you are joining the meeting.

Shareholders or appointed proxies should select

**"Shareholder or Proxyholder"**

Guests should select **"Guest"**



### Credentials

Your username is your **Voting Access Code** and your password is your **Postcode or Country Code**, or, for Non-Australian residents, your **3-letter country code**.

Proxy holders should obtain their login credentials from the registrar by calling **1300 552 203** (within Australia) or **+61 2 8016 2893** (internationally).

A login form for the Lumi AGM platform. It features the Lumi logo at the top, followed by two input fields: 'Voting Access Code (VAC)' and 'Postcode or Country Code'. Below these fields is an orange 'LOGIN' button. At the bottom, there is a link that says 'Having trouble logging in...?'.[Having trouble logging in...?](#)

### Guests

Please enter your name and email address to be admitted into the meeting.


*Please note, guests will not be able to ask questions or vote at the meeting.*

A registration form for guests on the Lumi AGM platform. It features the Lumi logo at the top, followed by three input fields: 'First Name', 'Last Name', and 'Email'. At the bottom, there are 'CANCEL' and 'CONTINUE' buttons.


## Navigation

Once successfully authenticated, the home page will appear. You can view meeting instructions, ask questions and watch the webcast.

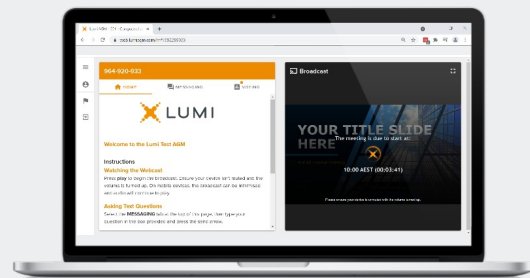
If viewing on a computer the webcast will appear at the side automatically once the meeting has started.

On a mobile device, select the broadcast icon  at the bottom of the screen to watch the webcast.


During the meeting, mobile users can minimise the webcast at any time by selecting the arrow by the broadcast icon. You will still be able to hear the meeting. Selecting the broadcast icon again will reopen the webcast.

Desktop / Laptop users can watch the webcast full screen, by selecting the full screen icon .

To reduce the webcast to its original size, select the X at the top of the broadcast window.



## Voting

The Chair will open voting on all resolutions at the start of the meeting. Once voting has opened, the voting tab will appear on the navigation bar .

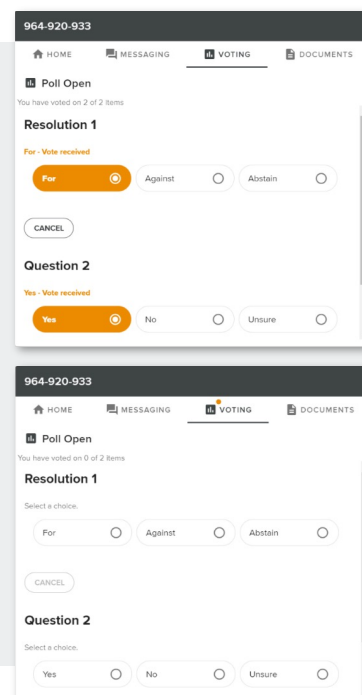
Selecting this tab will open a list of all resolutions and their voting options.

To vote, simply select your voting direction from the options displayed on screen. Your selection will change colour and a confirmation message will appear.

To change your vote, simply select another option. If you wish to cancel your vote, please press cancel.


There is no need to press a submit or send button. Your vote is automatically counted.

Voting can be performed at any time during the meeting until the Chair closes the poll.




## Questions

Any shareholder or appointed proxy is eligible to ask questions.

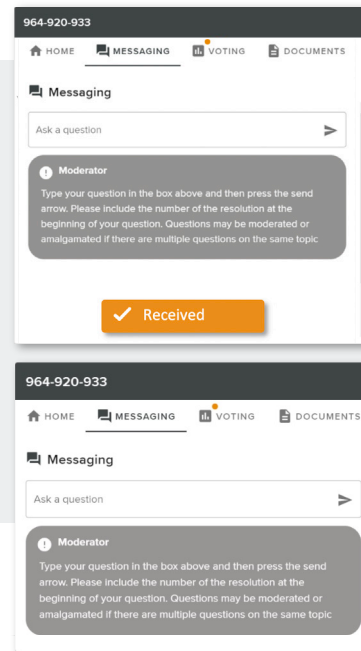
If you would like to ask a question select the messaging tab .

Messages can be submitted at any time from the start of the meeting, up until the Chair closes the Q&A session.

Select the “Ask a Question” box and type in your message.

Once you are happy with your message, select the send icon .

Questions sent via the Lumi platform may be moderated before being sent to the Chair. This is to avoid repetition and remove any inappropriate language.



964-920-933

HOME MESSAGING VOTING DOCUMENTS

Messaging

Ask a question

**Moderator**

Type your question in the box above and then press the send arrow. Please include the number of the resolution at the beginning of your question. Questions may be moderated or amalgamated if there are multiple questions on the same topic.

✓ Received

## Asking Audio Questions

An audio question line is available to members and appointed proxy holders.

To use this service, pause the broadcast before clicking on the link under “Asking Audio Questions”. A new page will open, as shown on the right. Please enter the requested details and click “Submit Request” to join the audio questions queue.

You will hear the meeting while you wait to ask your question.

This meeting is accepting audio questions. Please make sure your browser can access your microphone, fill out the form below and then wait to be connected.

**Your Name**

enter your name...

**Your Topic or Question**

enter the number of questions you have and the resolution(s) or topic(s) they relate to...

**Submit Request**

# Country Codes

For overseas shareholders, select your country code from the list below and enter it into the password field.

<b>ABW</b>	Aruba	<b>DZA</b>	Algeria	<b>LBR</b>	Liberia	<b>ROU</b>	Romania
<b>AFG</b>	Afghanistan	<b>ECU</b>	Ecuador	<b>LBY</b>	Libyan Arab Jamahiriya	<b>RUS</b>	Russian Federation
<b>AGO</b>	Angola	<b>EGY</b>	Egypt	<b>LCA</b>	St Lucia	<b>RWA</b>	Rwanda
<b>AIA</b>	Anguilla	<b>ERI</b>	Eritrea	<b>LIE</b>	Liechtenstein	<b>SAU</b>	Saudi Arabia Kingdom Of
<b>ALA</b>	Aland Islands	<b>ESH</b>	Western Sahara	<b>LKA</b>	Sri Lanka	<b>SDN</b>	Sudan
<b>ALB</b>	Albania	<b>ESP</b>	Spain	<b>LSO</b>	Lesotho	<b>SEN</b>	Senegal
<b>AND</b>	Andorra	<b>EST</b>	Estonia	<b>LTU</b>	Lithuania	<b>SGP</b>	Singapore
<b>ANT</b>	Netherlands Antilles	<b>ETH</b>	Ethiopia	<b>LUX</b>	Luxembourg	<b>SGS</b>	Sth Georgia & Sth Sandwich Isl
<b>ARE</b>	United Arab Emirates	<b>FIN</b>	Finland	<b>LVA</b>	Latvia	<b>SHN</b>	St Helena
<b>ARG</b>	Argentina	<b>FJI</b>	Fiji	<b>MAC</b>	Macao	<b>SJM</b>	Svalbard & Jan Mayen
<b>ARM</b>	Armenia	<b>FLK</b>	Falkland Islands (Malvinas)	<b>MAF</b>	St Martin	<b>SLB</b>	Solomon Islands
<b>ASM</b>	American Samoa	<b>FRA</b>	France	<b>MAR</b>	Morocco	<b>SCG</b>	Serbia & Outlying
<b>ATA</b>	Antarctica	<b>FRO</b>	Faroe Islands	<b>MCO</b>	Monaco	<b>SLE</b>	Sierra Leone
<b>ATF</b>	French Southern	<b>FSM</b>	Micronesia	<b>MDA</b>	Republic Of Moldova	<b>SLV</b>	El Salvador
<b>ATG</b>	Antigua & Barbuda	<b>GAB</b>	Gabon	<b>MDG</b>	Madagascar	<b>SMR</b>	San Marino
<b>AUS</b>	Australia	<b>GBR</b>	United Kingdom	<b>MDV</b>	Maldives	<b>SOM</b>	Somalia
<b>AUT</b>	Austria	<b>GEO</b>	Georgia	<b>MEX</b>	Mexico	<b>SPM</b>	St Pierre And Miquelon
<b>AZE</b>	Azerbaijan	<b>GGY</b>	Guernsey	<b>MHL</b>	Marshall Islands	<b>SRB</b>	Serbia
<b>BDI</b>	Burundi	<b>GHA</b>	Ghana	<b>MKD</b>	Macedonia Former Yugoslav Rep	<b>STP</b>	Sao Tome And Principe
<b>BEL</b>	Belgium	<b>GIB</b>	Gibraltar	<b>MLI</b>	Mali	<b>SUR</b>	Suriname
<b>BEN</b>	Benin	<b>GIN</b>	Guinea	<b>MLT</b>	Mauritania	<b>SVK</b>	Slovakia
<b>BFA</b>	Burkina Faso	<b>GLP</b>	Guadeloupe	<b>MMR</b>	Myanmar	<b>SVN</b>	Slovenia
<b>BGD</b>	Bangladesh	<b>GMB</b>	Gambia	<b>MNE</b>	Montenegro	<b>SWE</b>	Sweden
<b>BGR</b>	Bulgaria	<b>GNB</b>	Guinea-Bissau	<b>MNG</b>	Mongolia	<b>SWZ</b>	Swaziland
<b>BHR</b>	Bahrain	<b>GNQ</b>	Equatorial Guinea	<b>MNP</b>	Northern Mariana Islands	<b>SYC</b>	Seychelles
<b>BHS</b>	Bahamas	<b>GRC</b>	Greece	<b>MOZ</b>	Mozambique	<b>SYR</b>	Syrian Arab Republic
<b>BIH</b>	Bosnia & Herzegovina	<b>GRD</b>	Grenada	<b>MRT</b>	Mauritania	<b>TCA</b>	Turks & Caicos Islands
<b>BLM</b>	St Barthelemy	<b>GRL</b>	Greenland	<b>MSR</b>	Montserrat	<b>TCD</b>	Chad
<b>BLR</b>	Belarus	<b>GTM</b>	Guatemala	<b>MTQ</b>	Martinique	<b>TGO</b>	Togo
<b>BLZ</b>	Belize	<b>GUF</b>	French Guiana	<b>MUS</b>	Mauritius	<b>THA</b>	Thailand
<b>BMU</b>	Bermuda	<b>GUM</b>	Guam	<b>MWI</b>	Malawi	<b>TJK</b>	Tajikistan
<b>BOL</b>	Bolivia	<b>GUY</b>	Guyana	<b>MYS</b>	Malaysia	<b>TKL</b>	Tokelau
<b>BRA</b>	Brazil	<b>HKG</b>	Hong Kong	<b>MYT</b>	Mayotte	<b>TKM</b>	Turkmenistan
<b>BRB</b>	Barbados	<b>HMD</b>	Heard & Mcdonald Islands	<b>NAM</b>	Namibia	<b>TLS</b>	East Timor
<b>BRN</b>	Brunei Darussalam	<b>HND</b>	Honduras	<b>NCL</b>	New Caledonia	<b>TMP</b>	East Timor
<b>BTN</b>	Bhutan	<b>HRV</b>	Croatia	<b>NER</b>	Niger	<b>TON</b>	Tonga
<b>BUR</b>	Burma	<b>HTI</b>	Haiti	<b>NFK</b>	Norfolk Island	<b>TTO</b>	Trinidad & Tobago
<b>BVT</b>	Bouvet Island	<b>HUN</b>	Hungary	<b>NGA</b>	Nigeria	<b>TUN</b>	Tunisia
<b>BWA</b>	Botswana	<b>IDN</b>	Indonesia	<b>NIC</b>	Nicaragua	<b>TUR</b>	Turkey
<b>CAF</b>	Central African Republic	<b>IMN</b>	Isle Of Man	<b>NIU</b>	Niue	<b>TUV</b>	Tuvalu
<b>CAN</b>	Canada	<b>IND</b>	India	<b>NLD</b>	Netherlands	<b>TWN</b>	Taiwan
<b>CCK</b>	Cocos (Keeling) Islands	<b>IOT</b>	British Indian Ocean Territory	<b>NOR</b>	Norway Montenegro	<b>TZA</b>	Tanzania United Republic of
<b>CHE</b>	Switzerland	<b>IRL</b>	Ireland	<b>NPL</b>	Nepal	<b>UGA</b>	Uganda
<b>CHL</b>	Chile	<b>IRN</b>	Iran Islamic Republic of	<b>NRU</b>	Nauru	<b>UKR</b>	Ukraine
<b>CHN</b>	China	<b>IRQ</b>	Iraq	<b>NZL</b>	New Zealand	<b>UMI</b>	United States Minor
<b>CIV</b>	Cote D'ivoire	<b>ISM</b>	Isle of Man	<b>OMN</b>	Oman	<b>URY</b>	Uruguay
<b>CMR</b>	Cameroon	<b>ISL</b>	Iceland	<b>PAK</b>	Pakistan	<b>USA</b>	United States of America
<b>COD</b>	Democratic Republic of Congo	<b>ISR</b>	Israel	<b>PAN</b>	Panama	<b>UZB</b>	Uzbekistan
<b>COK</b>	Cook Islands	<b>ITA</b>	Italy	<b>PCN</b>	Pitcairn Islands	<b>VNM</b>	Vietnam
<b>COL</b>	Colombia	<b>JAM</b>	Jamaica	<b>PER</b>	Peru	<b>VUT</b>	Vanuatu
<b>COM</b>	Comoros	<b>JEY</b>	Jersey	<b>PHL</b>	Philippines	<b>WLF</b>	Wallis & Futuna
<b>CPV</b>	Cape Verde	<b>JOR</b>	Jordan	<b>PLW</b>	Palau	<b>WSM</b>	Samoa
<b>CRI</b>	Costa Rica	<b>JPN</b>	Japan	<b>PNG</b>	Papua New Guinea	<b>YEM</b>	Yemen
<b>CUB</b>	Cuba	<b>KAZ</b>	Kazakhstan	<b>POL</b>	Poland	<b>YMD</b>	Yemen Democratic
<b>CYM</b>	Cayman Islands	<b>KEN</b>	Kenya	<b>PRI</b>	Puerto Rico	<b>YUG</b>	Yugoslavia Socialist Fed Rep
<b>CYP</b>	Cyprus	<b>KGZ</b>	Kyrgyzstan	<b>PRK</b>	Korea Dem Peoples Republic of	<b>ZAF</b>	South Africa
<b>CXR</b>	Christmas Island	<b>KHM</b>	Cambodia	<b>PRT</b>	Portugal	<b>ZAR</b>	Zaire
<b>CZE</b>	Czech Republic	<b>KIR</b>	Kiribati	<b>PRY</b>	Paraguay	<b>ZMB</b>	Zambia
<b>DEU</b>	Germany	<b>KNA</b>	St Kitts And Nevis	<b>PSE</b>	Palestinian Territory Occupied	<b>ZWE</b>	Zimbabwe
<b>DJI</b>	Djibouti	<b>KOR</b>	Korea Republic of	<b>PYF</b>	French Polynesia		
<b>DMA</b>	Dominica	<b>KWT</b>	Kuwait	<b>QAT</b>	Qatar		
<b>DNK</b>	Denmark	<b>LAO</b>	Laos	<b>REU</b>	Reunion		
<b>DOM</b>	Dominican Republic	<b>LBN</b>	Lebanon				