



IOOF

INSURANCE BROKERS

About us

We have been providing general insurance advice to clients for over 40 years. As an insurance broker we act for you, and not the agent of the insurer. We are committed to providing you with the best available cover and security, backed by a prompt and efficient claims support.

We have gained a sound understanding of the challenges facing the insurance industry through many years of direct experience in providing trusted advice, solutions and services specifically for you.

Our aim is to ensure that should an unforeseen event occur, your financial risk is alleviated and your assets are protected and maintained.

Some of the services we provide include:

- tailored insurance solutions and advice
- claims handling service
- risk management
- insurance audits
- quotations.

IOOF is a member of the National Insurance Brokers Association (NIBA) and the Steadfast Group Limited.

We are bound by the Insurance Brokers' Code of Practice and also subscribe to the Insurance Brokers Dispute Limited (a free consumer service).

Dedicated claims advice and service

Our claims service not only provides advice, we work in consultation with insurers and assessors to help you settle claims. Our dedicated claims consultant is available to assist you with claim enquiries whenever the need arises.

We can immediately appoint assessors, arrange emergency make-safe repairs or water restoration and in some cases approve repairs without referral to insurers.

Our commitment to you

- Quality and integrity in all dealings
- Comprehensive, professional and efficient service
- Ongoing training and professional development of staff
- Effective and well communicated claims service.

So if you're looking for insurance coverage, we can help you determine your specific insurance needs. Email us on insurancebrokers@ioof.com.au or call **1300 883 149 for an obligation-free quote.**